



aircharge®

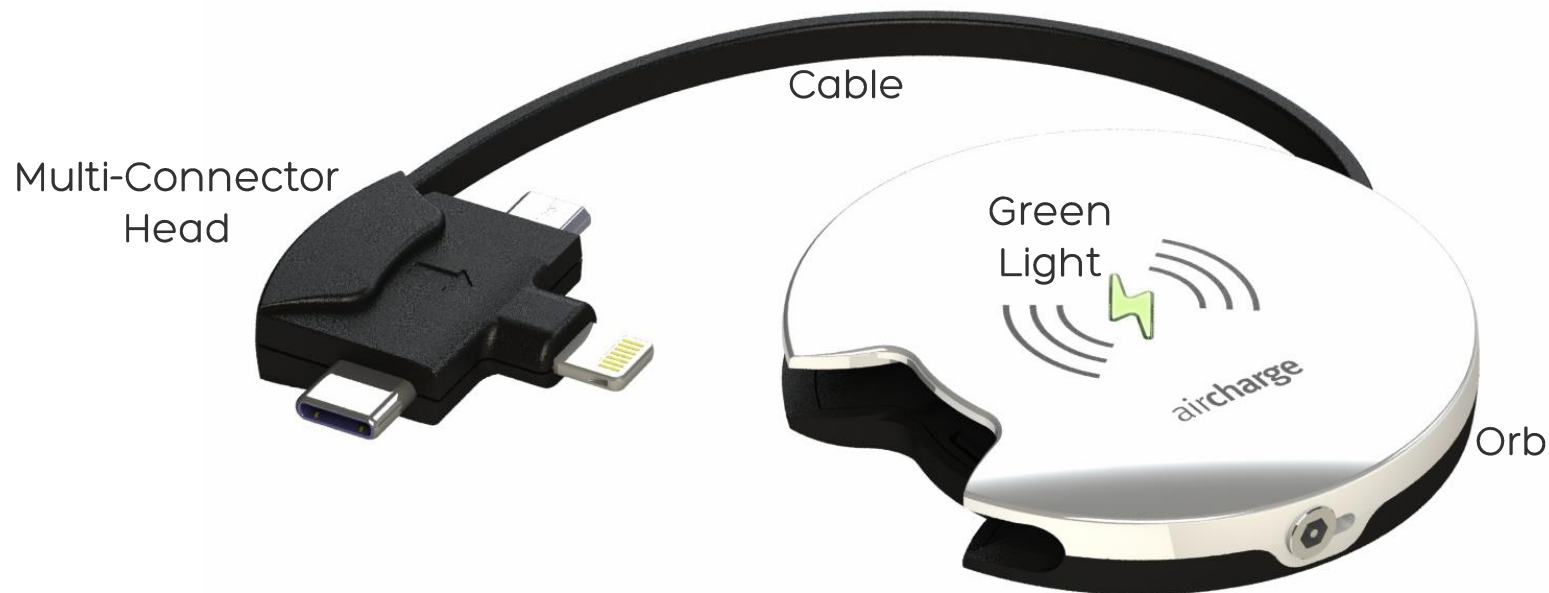
## *How To:* Replacing orbs

# Checking Orbs

Over time, you may find that the 'Orb' adaptors, being in the hands of the general public can be damaged.

As with any other cable element, non-visible damage can occur to the internal elements of the cable as they are bent, twisted and moved during use.

Below is the terminology of the 'Orb' that will be referred to in the following pages:



# Checking Orbs

These checks should be performed  
on a Weekly or Bi-Weekly basis:

## Checking for Damage

Is the Multi-Connector head still  
attached to the cable, are all 3  
connectors present and intact?

Yes

No

Replace the Orb  
(See page 4)

Yes

Yes

Connect your phone to the  
appropriate connector and ensure  
the Orb is placed on the Charger.  
Is the phone charging?

No

Does the Green  
light turn on?

No

Does the charger  
work with a  
compatible phone?

No

Yes

Great, Everything is Working!

Contact Aircharge Support  
01235 773373  
support@air-charge.com

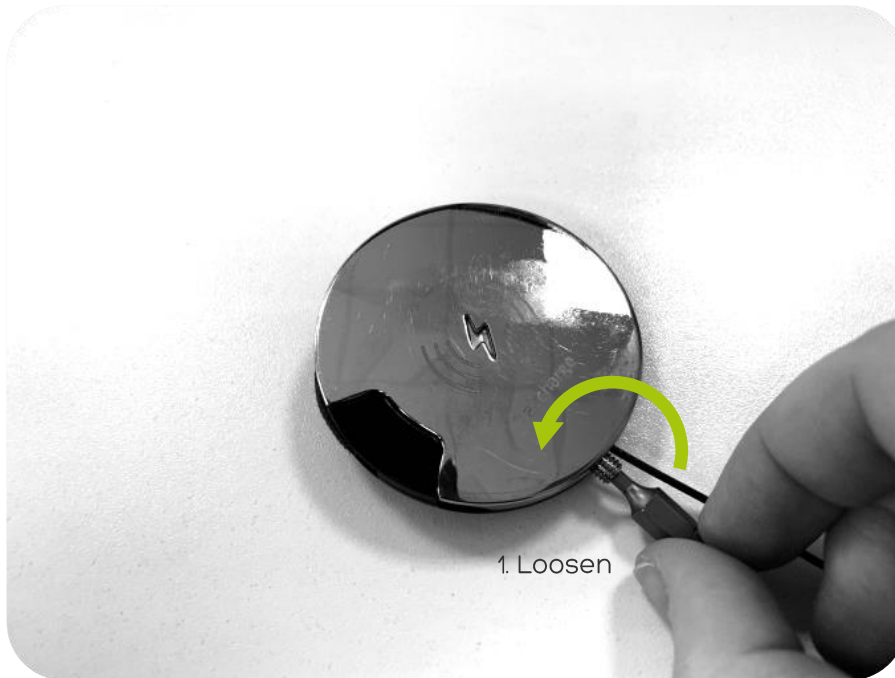
You can check Smartphone  
compatibility here:



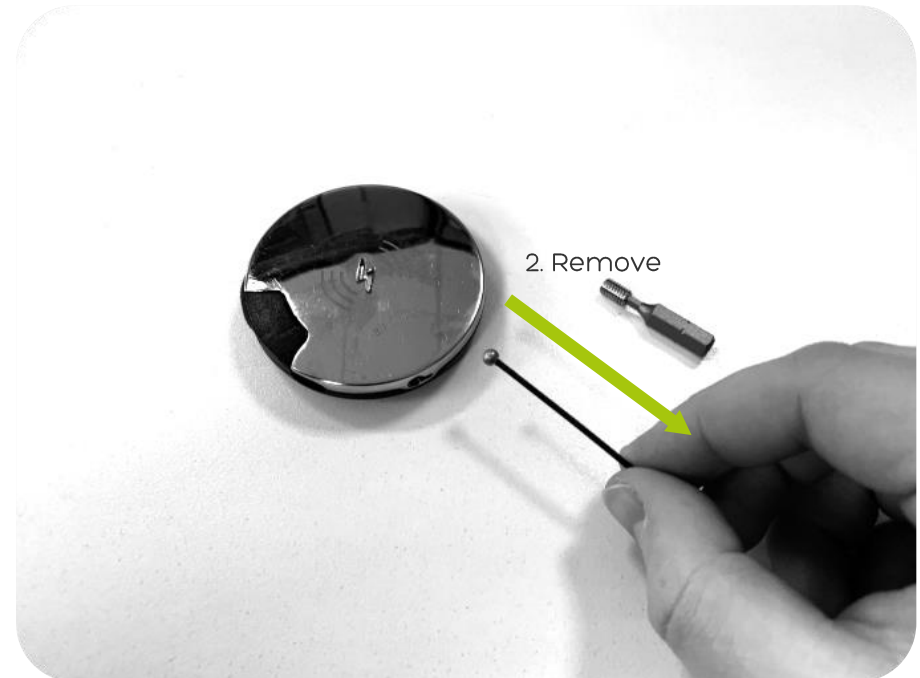
# Replacing Orbs

Should an orb need to be replaced, you should have all of the required tools to do so included within your spares kit.

If any replacement components are needed, please contact Aircharge Sales (see page 6).



Loosen the grub screw using a security bit.

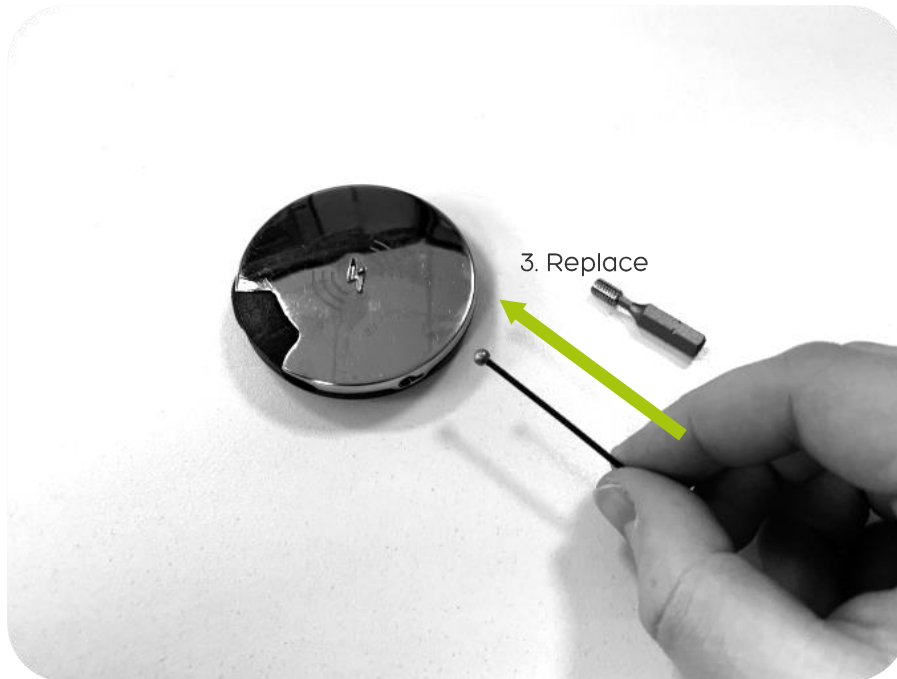


Remove the Tether cable and ball joint from the orb.

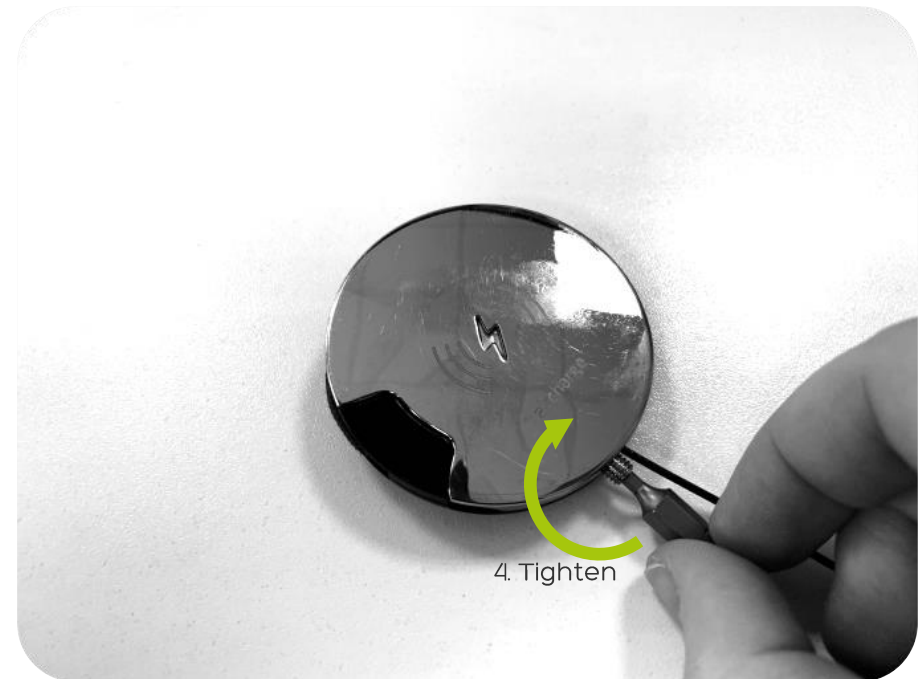
# Replacing Orbs

Should an orb need to be replaced, you should have all of the required tools to do so included within your spares kit.

If any replacement components are needed, please contact Aircharge Sales (see page 6).



Insert the Tether and ball joint into the new orb.



Insert and tighten the grub screw to secure the tether and ball joint inside the orb.

Should any of the Aircharge equipment, with the exception of Orbs (due to their consumable nature), be damaged, please contact Aircharge Support in the first instance.

[Support@air-charge.com](mailto:Support@air-charge.com)

01235 773373

Mon-Fri 9am-5pm

Should replacement Orbs be needed, please contact Aircharge Sales:

[Orders@air-charge.com](mailto:Orders@air-charge.com)

01235 773370

Mon-Fri 9am-5pm



**Thomas Ketterer**

Aircharge Partner

Deutschland – Österreich – Schweiz

M DE: 0171 81 68 114

T DE: 09154 911 80 25

T AT: 0720 512 638

T CH: 0325 113 864

W: [www.air-charge.de](http://www.air-charge.de)

E: [thomas@air-charge.de](mailto:thomas@air-charge.de)

Skype: TK-Work